

Website Terms & Conditions

In these Terms, "We", "Us" and "Our" refer to Voss Care Group Ltd.

1. Purpose of Our Website

Our Site is a marketing and informational website designed to provide general information about our care services and enable prospective clients, families, and partners to contact us.

2. No Medical or Professional Advice

Nothing on Our Site constitutes medical, clinical, legal, or professional advice. All care services are provided only following a formal assessment of needs and agreement of written service terms. You should not rely on website information for medical or care decisions without seeking appropriate professional advice.

3. No Contractual Relationship

Use of Our Site, including submitting a contact form, does not create a contractual relationship between you and Voss Care Group Ltd. Care services are only provided once a formal agreement has been signed.

4. Acceptable Use

You agree to use Our Site lawfully and not to introduce malicious code, attempt unauthorised access, submit false information, or use the Site in a way that could damage our reputation. We reserve the right to restrict access if these Terms are breached.

5. Intellectual Property

All content on Our Site, including text, branding, graphics, and logos, is owned by or licensed to Voss Care Group Ltd and protected by UK intellectual property law. You may view and print pages for personal use only.

6. Website Accuracy and Availability

We make reasonable efforts to ensure information is accurate and up to date; however, content is provided for general information only and we do not guarantee completeness, accuracy, or uninterrupted access.

7. Limitation of Liability

To the fullest extent permitted by law, we exclude liability for loss or damage arising from use of or reliance on Our Site. Nothing excludes liability for death or personal injury caused by negligence, fraud, or any liability that cannot legally be excluded.

8. Links to Other Websites

Our Site may contain links to third-party websites. We are not responsible for their content or privacy practices.

9. Privacy

Use of Our Site is also governed by our Privacy Policy available on our website.

10. Changes to These Terms

We may update these Terms from time to time. The latest version will always be published on Our Site.

11. Governing Law

These Terms are governed by the laws of England and Wales. Any disputes shall be subject to the jurisdiction of the courts of England and Wales.